



We're issuing a SummerSaver event today

MidAmerican Energy is issuing a SummerSaverSM event for Monday, August 21, from 2 to 6 p.m. MidAmerican customers in Iowa and Illinois who are participating in this program may notice their smart thermostat settings adjust or their air conditioner cycle on and off periodically during this time in order to conserve energy. This is the third SummerSaver event of the 2023 season.

You may notice an uptick in calls from customers about their air conditioners today. It's important to know that only customers participating in this voluntary program will experience any adjustments to their thermostat or air conditioner settings. Before you go out on a service call during this time period, ask the customer if they're participating in MidAmerican Energy's SummerSaver program.



If the customer is participating in SummerSaver with a Load Control Receiver (LCR) installed on their home, the compressor on their air conditioner or air-source heat pump will cycle on and off during the event. MidAmerican notifies customers via email when an event is called.

For questions or issues with the LCR, call 800-437-2976 or [see this guide](#) for HVAC dealers and service technicians.



If the customer is participating through their smart thermostat, the temperature setting is increased by three degrees during the event. Before the event, customers might also experience pre-cooling, in which the temperature is lowered to keep their home comfortable during the event.

Typically, the customer is notified of the event from their smart thermostat manufacturer via email and/or notifications on their thermostat.

For other questions on SummerSaver or our other energy efficiency programs, please call 800-437-2976 or [visit our website](#).



[800-437-2976](tel:800-437-2976)



[Email](#)



You are receiving this email because you are a participant of MidAmerican Energy's Trade Ally program.
MidAmerican notifies Trade Allies of upcoming SummerSaver events to help them assist customers participating in the SummerSaver program who may be concerned their cooling equipment is malfunctioning.

This message was sent by MidAmerican Energy Company © 2023
P.O. Box 657, Des Moines, IA 50306-0657

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