

Hello Trade Allies,

The [online HVAC rebate application system](#) is now available, with some helpful new updates.

You will notice some new features, such as:

- Project names being automatically generated using the customer's address and project date
- A streamlined alternate payee authorization process – rather than waiting for customers to respond to authorization emails, just upload a signed [Alternate Payee Authorization Form](#) along with your other application documents. You can download this form in the footer of the application portal or on [Trade Ally Central](#).
  - **To facilitate the transition to this new process, customer emails to [rebateapplications@midamerican.com](mailto:rebateapplications@midamerican.com) will be accepted as authorization through Oct. 31, 2022.** Customers should simply [send an email](#) stating that they authorize the payment to be issued to the alternate payee. The customer must include the installation address and/or project number to ensure it is associated with the correct project.
- New status emails to you and the customer as a rebate is processed
- Simplified submission fields and improvements to the flow of the application

Thank you again for your patience as we work to improve our online rebate application process for all users!

If you have questions or encounter an issue, **don't hesitate to contact your [Trade Ally Ambassador](#) for assistance.**



**877-290-4517**



**Email**



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